

EXHIBIT H

MONTANA DEPARTMENT OF COMMERCE COMMUNITY DEVELOPMENT BUREAU

MODEL COMMUNITY OPINION SURVEY FORM

Note: The survey questions below are only examples. The questions and the format must be tailored by each community to reflect local concerns and problems.

GENERAL

1. How do you rate (city/county) as a place to live? (Check one)

- ☐ Good
- ☐ Average
- ☐ Poor

2. What do you like best about living in this area? _____

3. What do you like least about living in this area? _____

How many years have you lived in this area?

- ☐ 4. Less than 5 years
- ☐ 5. 5 to 10 Years
- ☐ 6. More than 10 years

AGE OF HEAD OF HOUSEHOLD

- ☐ 7. 18 to 29
- ☐ 8. 30 to 39
- ☐ 9. 40 to 49
- ☐ 10. 50 to 65
- ☐ 11. Over 65

EDUCATION OF HEAD OF HOUSEHOLD

- ☐ 12. Less than nine years.
- ☐ 13. Nine to eleven years.
- ☐ 14. High School
- ☐ 15. Vocation Training
- ☐ 16. College
- ☐ 17. Graduate School

EDUCATION			
YES	NO	NO OPINION	
			18. Does our public school system offer a quality educational program comparable to other public schools of similar size in Montana?
Are you satisfied with the quality of the following educational programs?			
			19. General Education
			20. Vocational Training
			21. College Preparation
			22. Music
			23. Athletics
			24. Adult Basic Education
			25. Adult Continuing Education
HEALTH			
What additional health services are needed in our community?			
			26. Women, Infant & Children Programs
			27. Convalescent Homes
			28. Nursing Homes / Assisted Living Facilities
			29. Physician Specialists (Please Explain)
			30. Dentists
			31. Visiting Nurses
			32. Emergency Medical Technicians
			33. Other (Please Explain)
			34. Do you feel improved alcohol and drug dependence programs should be implemented?

RECREATION			
YES	NO	NO OPINION	
What recreational facilities require improvements and/or development?			
			35. Playground and Community Parks
			36. Pedestrian/Bicycle Paths
			37. Ice Skating Rinks
			38. Covered All Season Swimming Pool
			39. Basketball/Tennis Courts
			40. Sports Playing Fields (Please Explain)
			41. Golf Courses
			42. Camping Sites
			43. Picnic Areas and Public Rest Rooms
			44. Other
Are the community's existing recreational opportunities adequate for the following age groups?			
			45. Preschool
			46. Elementary
			47. High School
			48. Young Adults
			49. Middle Age
			50. Senior Citizens
			51. What additional recreational programs should be offered?
What is the most effective way to fund recreational facilities and activities? (rank your three (3) most important choices as 1 st , 2nd, 3rd.)			
			52. Mill Levy Increase
			53. User Fee

YES	NO	NO OPINION	
			54. Membership Fee
			55. Additional Fee Paid by All Residents
			56. Donations
			57. Other (Please Explain)
			58. Describe additional recreational programs that should be organized.
ECONOMIC DEVELOPMENT			
What percentage of your family purchases are made in the community?			
			59. Less than 50%
			60. 50% to 75%
			61. More than 75%
			62. What products/services do you generally purchase outside the city?
What additional commercial services are needed in our community?			
			63. Family Restaurants
			64. Fast-Food Franchises
			65. Adult Clothing Shops
			66. Children's Clothing Shops
			67. Discount Stores
			68. Entertainment Establishments
			69. Other (Please Explain)
What other services should local retail establishments offer?			
			70. Additional Sales Promotions

YES	NO	NO OPINION	
			71. Larger Selection of Items
			72. More Courteous and Helpful Service
			73. Satisfactory Repair Services
			74. Other (Please Explain)
			75. Would you take advantage of extended shopping hours during evenings/weekends?
			76. When?
			77. Do you think that improving the appearance of the downtown business buildings would significantly attract more customers?
			78. Would you support a sign ordinance and review process to promote improved business signs downtown?
			79. Is public parking in the downtown area adequate?
Do you feel the following kinds of financing are sufficiently provided by local sources?			
			80. Mortgages
			81. Home Improvement Loans
			82. Business Loans
			83. Are any members of your household looking for work in the area?
			84. How many?
			85. Are more employment opportunities needed in the community?
Specify the types of employment opportunities most desirable. (Rank your choices in order of priority as 1st, 2nd, 3rd, etc.)			
YES	NO	NO OPINION	
			86. Agricultural Product Processing (Meat, Feed)
			87. Forest Product Processing (Lumber, Specialty Wood Products)

			88. Heavy Industry
			89. Light Manufacturing
			90. Mining
			91. Construction
			92. Retail Trade
			93. Tourism
			94. Other (Please Explain)
			95. Do you feel efforts to attract new industry and support expansion of existing industry are adequate?
What economic development activities should be considered to promote new and existing industry?			
			96. Issuing industrial development revenue bonds to help industries acquire land and construct buildings, without a tax increase for local citizens.
			97. Business Development and Management Assistance.
			98. Lower Taxes for New Industry
			99. Offset Training Costs for New Employees
			100. Tourism Promotion Programs
			101. Other (Please Explain)
YES	NO	NO OPINION	
			102. Should local government expend more effort to encourage local businesses to expand rather than to attract new industry?
			103. Should the city support efforts to promote local products/services outside this area?
HOUSING			
104. Do you own or rent your residence? _____ own _____ rent			
105. Please indicate on the following list of typical housing problems if your dwelling unit has any of these. (Check all that apply)			

	Inadequate plumbing (leaks in water or sewer pipes, gas leaks, etc.)
	Inadequate wiring (bare or exposed wires, lights dim when other appliances turn on, less than two outlets in each room, inoperable outlets, etc.)
	Soot or smoke from fireplace or heater, kitchen stove, or fumes from furnace or heaters, etc.
	Walls or ceilings with holes, falling plaster or peeling paint, or stains unremovable or unpaintable, etc.
	Cracked or missing window panes or plastic/cardboard in place of panes.
	Doors or windows that stick or do not open.
	Air leaks around windows or doors from cracks or other broken or missing parts.
	Roof sags, has missing shingles or materials or needs patching, or in any way allows water to drain into the dwelling.
	Cracked foundation.
	Other problems, please specify.

YES	NO	NO OPINION	
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			106. Does the city need additional subsidized low-cost housing for lower income families or senior citizens?
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			107. Should additional rental housing units be provided?
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108. Please indicate if you believe the condition of housing in your neighborhood is above average, about average or below average for the city. _____ Above Average _____ About Average _____ Below Average

109. If low interest loans or grants were available to improve your dwelling unit, and you were eligible for these, would you apply for this assistance? (Check one) _____ No, I do not own my dwelling unit. _____ Yes, I would consider applying. _____ No, I would not apply. _____ No opinion.
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110. Does your neighborhood have any problems with blight? (deteriorated or abandoned buildings, junked vehicles, weeds, trash)

PUBLIC FACILITIES AND SERVICES

Please indicate how you rate the need to improve the following services.

Very Important	Important	Not Important	No opinion	
				111. Utilities (electricity, gas)
				112. Telephone
				113. Trash Collection
				114. Water Quality (Taste, Clearness)
				115. Water Quantity (Pressure, Volume)
				116. Sewage Disposal
				117. Street and Road Conditions
Very Important	Important	Not Important	No opinion	
				118. Street and Road Maintenance
				119. Drainage, Curbs, and Gutters
				120. Sidewalks and Pedestrian Walkways
				121. Street Lighting
				122. Snow Removal From streets
				123. Public Library
				124. Police Protection
				125. Fire Protection
				126. Parking Facilities
				127. Disabled/Handicapped Access and Facilities
				128. Senior Citizen Center and Services
				129. Should the city concentrate similar types of activities (residential, commercial, industrial) in separate areas?
				130. Should the city sponsor a community beautification/cleanup campaign?
				131. Would you support seeking state or federal assistance to correct any deficiencies or to make improvements to any of the above public facilities and services? If so, which?

